

Help & assistance



We hope that you have a trouble-free Hajj. If something does go wrong, the British Hajj Delegation is on hand to assist you. The delegation is a team of volunteers from the British Muslim community. They will be in Saudi Arabia throughout the Hajj to provide help and assistance to British Hajjis. The Delegation will include a team of doctors and counsellors, who will offer initial treatment of illnesses and injuries, as well as counselling support and advice. They will be accompanied by Muslim staff from the Foreign & Commonwealth Office.

The Delegation will be located in the Joharat Al-Mahzeer Hotel, Al-Hijlak, Ibrahim Al-Khaleel Street, Makkah (see 'Useful contact details' section).



Working with the British Consulate-General in Jeddah, the Delegation will provide you with a full range of Consular services.

The Delegation **can** —

- advise you on how to transfer money
- provide contact details for local lawyers and hospitals
- arrange for a next of kin to be told of an accident or a death and advise on procedures
- give advice on UK passport and visa matters

The Delegation **cannot** —

- rearrange travel bookings
- get involved in lost baggage disputes
- pay your hotel, legal, medical or travel bills
- get you out of prison
- give legal advice
- intervene in court cases
- investigate a crime